



Savings Service Tariff

A tariff of charges for our
Savings Services

Effective 13th August 2018

Savings Services Tariff

This tariff gives details of the charges payable in connection with our savings accounts.

Passbook Replacement	£5
This fee covers the cost of issuing a replacement following the loss, theft or destruction of your account passbook.	
Duplicate Interest Statement / Statement of Deduction of Tax	£10
Each year by the end of May, we send out annual interest statements for accounts with balances greater than £100. On request we will also produce a Statement of Deduction of Tax where it is required by HM Revenue & Customs. If you require further copies of either of these documents then we make this charge to cover our administration costs.	
Returned Cheque	£15
When a cheque paid into your savings account is returned by the bank unpaid, we charge this fee to cover our administration costs and bank charges.	
Stopped Cheque	£15
This fee covers our administration costs and bank charges if you need to place a stop on a cheque drawn from your account due to it being lost, stolen or destroyed. A replacement cheque will be issued made payable to the original payee.	
Copy Cheque	£10
If you ask for a photocopy of a cheque drawn on, or paid into, your savings account we make this charge to cover our administration costs in retrieving the cheque from our bank.	
Transaction Statement / Account History	£5 (per page)
All of our Branch based accounts come with a passbook to show a record of all transactions that have taken place. If you ask us to produce a separate record of transactions or other analysis for you then we will make this charge per page of records. Each page will consist of up to twenty transactions.	
Unpaid Direct Debit	£10
If your bank declines our request to collect a direct debit from your bank account, on the date you have agreed, we make this charge to cover our administration costs and bank charges.	
Rejected Standing Order	£10
We reserve the right to charge this fee for standing order payments repeatedly received quoting incorrect account details.	
Same Day Electronic Transfer - amounts up to £100,000	FREE
A free same day transfer to another UK bank account in your name. The minimum amount that can be transferred is £500. Signed requests must be made by 2.00pm. Electronic transfers to your personal bank account can also be arranged via our online 'My Accounts' facility, once you have registered.	
Same Day Electronic Transfer - amounts over £100,000	£25
This covers administration and bank charges when you request a same day withdrawal to another UK bank account in your name. Signed requests must be made by 2.00pm.	



Head Office: Monmouthshire House, John Frost Square,
Newport, South Wales, NP20 1PX.

New account enquiries: 01633 844 330

Customer Service: 01633 844 340

Telephone calls may be monitored and/or recorded for security and training purposes.

To find out how we use your data, please visit www.monbs.com/privacy, pop into a branch, call our Customer Services Department (01633 844340) or email dataprotection@monbs.com

Monmouthshire Building Society is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Financial Services Register Number: 206052.

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